

JOB TITLE – Primary Care Advanced Care Manager

HOURS M-F: 8:00 AM - 5:00 PM

SUPERVISOR: Director of Primary Care Behavioral Health

SALARY Commensurate with Experience

FULL TIME POSITION – NEW BUDGETED POSITION

POSITION DUTIES/RESPONSIBILITIES: Implement and support care management for patients with medical and behavioral disorders. Coordinate with primary care teams, and collaborate with community partners to address unmet needs for at-risk patients. Provide problem-solving assistance and decision-support to primary care teams implementing care management. Perform advanced care management tasks including pre-visit planning, providing patient education, monitoring registries and supporting patient self-management. Provide care coordination services to address short- and long-term medical and behavioral health treatment goals.

Communicate with physician and care team members about relevant patient needs or changes.

REQUIRED EDUCATION, TECHNICAL TRAINING OR EQUIVALENT: LMSW

REQUIRED EXPERIENCE OR SKILLS: Basic understanding of chronic care management, primary care systems. Ability to navigate health care systems. General knowledge of chronic health care conditions and needs. Ability to communicate across disciplines. Familiarity with coordinating support services for patients.

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